



August 6, 2001

Cliff Moen  
Bergstrom Electric, Inc.  
PO Box 13152  
Grand Forks, ND 58208-3152

Dear Mr. Moen

I would like to start off by saying THANK YOU! Out of all the contractors that we had to deal with Bergstrom Electric hands down was the best. This is my second Arena and I have never had a contractor so easy to deal with before and after construction. We all know that the Alerus Center had its ups and downs but no matter how bad it seemed your staff was always there to meet and exceed the expectations. I can honestly say that if it wasn't for Bergstrom Electric we would have had a hard time opening the Alerus Center on time and under budget. I would like say a special thank you to Kent Anderson, who was able to deal with all of our last minute needs and never once let us down. Also to Jason Wardner who stepped in after construction dealing with all of our last minute needs and always being able to adapt and overcome. I could go on for days with nothing but praise. As for my self and the Alerus Center staff as a whole again we say thank you very much. And look forward to our long working relationship together. Please relay to your entire staff a job well done!

Sincerely,

A handwritten signature in black ink, appearing to read "J. Linstead", written over a white background.

Jeremy J. Linstead  
Assistant Director of Operations, Alerus Center  
Compass Facility Management

Cc: Jeff Kossow

Managed by:



1200 42<sup>nd</sup> Street South, Grand Forks, ND 58201  
701-792-1200 fax: 701-746-6511