



July 17, 2001

Mr. Russell Penn  
Bergstrom Electric, Inc.  
Hwy 81 North, Box 13152  
Grand Forks, ND 58208-3152

Dear Russell:

I am sending this note to express my gratitude to you and your employees for the excellent work you have done at the Alerus Center in Grand Forks North Dakota. Your crews worked very diligently on this large and complex project. As issues arose, the people from Bergstrom Electric always approached them with a positive 'can do' attitude. Your skilled workers demonstrated a high degree of professionalism and great work ethic. I know, that if it wasn't for the extra effort by some of your key personnel, the first event in the arena would not have been a success. Your company's work behind the scenes was well beyond the line of duty. Many of the issues were not even part of your contract, yet you did whatever it took to accommodate our client.

Johnson Laffen Architects has worked with BEI on many projects and your performance is always excellent. We are encouraged at the beginning of a project when we know Bergstrom Electric will be the electrical contractors.

Respectfully yours,  
Johnson Laffen Architects, Ltd.

A handwritten signature in dark ink that reads 'James Galloway'. The signature is written in a cursive style with a long, sweeping tail on the 'y'.

James Galloway, AIA

mc



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