



Mr. Cliff Moen  
Bergstrom Electric, Inc.  
P.O. Box 13152  
Highway 81 North  
Grand Forks, ND 58208-3152

Dear Cliff,

We have enjoyed working with you and your company over the past year and a half at 4000 Valley Square, our new 240,000 square foot retirement community in Grand Forks. With your assistance our independent apartment building, assisted living facility, and skilled nursing facility all were completed on schedule and within budget!

I would like to compliment you on your superb employees that are not only attentive to the customer but flexible to the needs of the customer. Your project manager and staff have been wonderful with their attention to detail and anticipating the type of atmosphere we wanted to create. Kraus-Anderson, our general contractor from Minneapolis, was very impressed with the speed and quality of work Bergstrom Electric performed at our project

After the completion of the project, I was pleased to see the new direction you have made with service and maintenance at Bergstrom Electric. We have always known your company to effectively complete large-scale projects, but to see the new emphasis on the service contract division makes you a more diverse company which can better serve the needs of 4000 Valley Square.

With a healthcare facility and the acuity of our resident population, disruptions in our electrical service create situations much more serious than to an average commercial or residential building. We are very comfortable knowing that the manpower of a Bergstrom Electric is there for us if we have a major crisis. Thank you for everything you have done and we look forward to working with you on future projects!

Sincerely,

Garth Rydland  
Assistant Administrator  
Valley Memorial Homes